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WhatsApp



Who We Are?

Our products

Robust is a full-service dental lab in China, manufacturing and exporting fixed restorations, removable restorations and orthodontics. In order to better serve our customers, we also supply dental accessories such as analogs, abutments, transfers and attachments.

Our experience

Robust focuses on exporting dental products for over 10 years, with rich experience about outsourcing. As a FDA, ISO and CE certified dental lab, Robust takes pride in offering consistent European and American quality work. We are also able to give you a swift turnaround time of only 7 days for most dental cases.

Our customers

Robust has been serving clients from North American countries, European countries, Australia, New Zealand and African countries. Thousands of overseas dentists have benefited from us in terms of restoring oral health and smiles for their patients. If you are looking for a Chinese dental outsourcing center, Robust is definitely your excellent choice!



Why Choose Us?

Fast Turnaround

For digital work, you can connect to our 3Shape, iTero, Medit Link and Shining 3D. Also, our dental lab works 24/7. Even if you send a large volume to us, the turnaround is often 7 days for most cases.

Competitive Price

According to our customers, Robust is the most cost-effective dental lab, considering the quality and materials used. By working with Robust, you do not have to worry about hiding costs. Most customers stay with us for over 10 years.

Easy Tracking

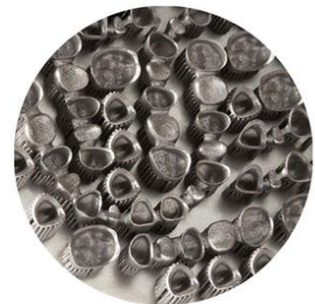
Once you work with us, you can access to our online portal where you can track your cases from the steps of production to shipment. It is so easy to monitor your lab orders.

Great Materials

We are FDA, ISO and CE certified. Every year, our cases are randomly picked and tested in professional institutes. All our materials are FDA and CE approved. Please refer to our Material List for details.

Our Advanced Systems and Machines

3shape 
TRIOS Ready



Fixed Restorations | Orthodontic Devices | Removable Restorations | Combination Work



Zirconia



Veneer



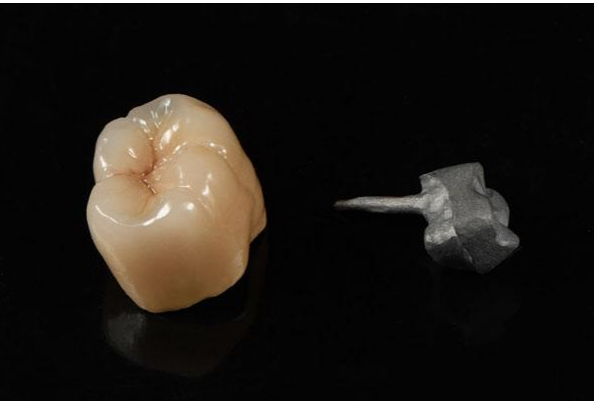
Dental Implant



PFM



E-Max



Post Core



Valplast Partial



Clear Framework



Acrylic Denture



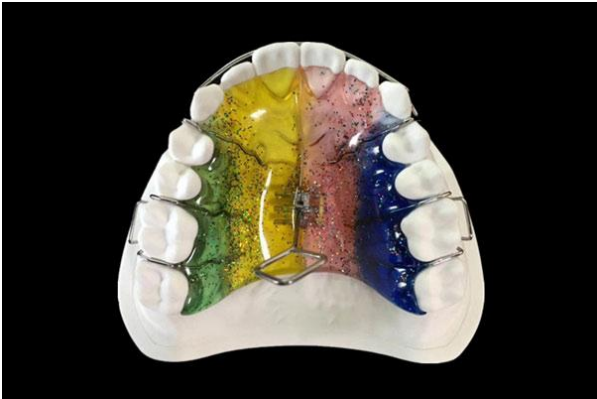
Framework



Telescope



Precision Attachment



Expander



Retainer



Clear Aligner



Night Guard



Sports Guard



Anti-Snoring Device



FAQ

Turnaround Time

- For most cases, we offer a 7-day turnaround time. Please check our full Turnaround Time for details.
- For less frequent shipments, we suggest dentists to allow a 12-day turnaround.
- For question cases, the production time could be extended.
- Routine inspections in Customs could happen, even though it is infrequent. And we will not be responsible for the related turnaround delays.

Shipping Cost

- You always pay for shipping boxes to us.
- We pay for shipping back, if your each invoice reaches a certain amount.
- When shipping packages to us, you are allowed to use our UPS account, which can help you save shipping cost, due to our better discounts.

Materials

- We only use CE-marked or FDA-approved materials. For detailed information, please refer to our material list.

Minimum order

- We don't request minimum order.

Payment

- We accept payment by PayPal and Bank Transfer.
- We will NOT pay for PayPal or Bank handling fee.
- We will send finished work AFTER full payment is made under any circumstances.

Ways to reduce remake

- During fabrication, we will send emails, along with photos, to help communicate, if there is any question about the cases.
- Please send us precise impressions. We may have to request a new impression, if we think the impression is problematic.
- Please provide clear handwriting of prescriptions.
- Please provide detailed instructions.
- Please send us drawings if you require special designs.
- If possible, don't send alginate impressions. Please pour stone models before shipment.
- Please properly pack your impressions and models, in order to keep them in good conditions.
- Please make bite registrations with silicon material, NOT wax.

Remakes and Conditions

- We offer a 5-year warranty for fixed restorations, and 1 year for removable restorations. In most cases, we can repair or remake for free. However, we may have to recharge again under the following circumstances:
- If the restoration is caused by incorrect fitting, misuse or accidents.
- If the old restoration is not returned to us.
- If teeth are re-prepared and a new impression is sent to us.
- If the shade is different from the original order.
- If the restoration material changes.
- If we request a new impression, but you still ask to go ahead.
- If the original design is changed.

Refunds and Conditions

- If your cases are remade for the second time, you can ask for full refund.
- Full refund is available, if the old restoration and accessories are returned to us.
- We handle remakes/refunds on a case-by-case basis, if the remakes/refunds result from production errors.
- Any refund or damages shall be limited to the amount of the invoice.
- We will credit your account in your next invoice, or refund by PayPal.

Client Testimonials

"Working with Robust for over 6 years, I have never received any complaints from my clients, and I had a lot of fun with you guys every time I visited Shenzhen."

-----Lab owner in Florida, U.S.A.

"I'd say the prices Robust offers for all products are much cheaper than it costs me to produce them in house, and the quality even better helps me grow my business."

-----Lab owner in New York, U.S.A.

"I never imagine my cases could be done with such good price, and at the same time, with this great quality! Thanks a lotto Robust!"

-----Clinic owner in Amsterdam, Nederland.

In my country, lab work can be very slow. Even a single crown could take 2 weeks to finish. But working with Robust, I can be much more efficient. Robust staff also makes Shipping Documents for me. It is like just sending cases domestically.

Please find more on our website. Here are some useful information for your dental outsourcing below:

- <https://www.robustdental.com/what-is-necessary-for-great-dental-work/>
- <https://www.robustdental.com/best-solution-for-shades-and-anatomy-for-your-dental-work/>
- <https://www.robustdental.com/how-to-deal-with-open-margins-for-dental-crowns/>
- <https://www.robustdental.com/easy-occlusion-for-digital-full-dentures/>
- <https://www.robustdental.com/first-time-dental-outsourcing/>
- <https://www.robustdental.com/temporary-teeth-are-necessary-for-big-dental-work/>
- <https://www.robustdental.com/best-solution-for-implant-zirconia-long-bridges/>
- <https://www.robustdental.com/robust-dental-has-easy-solutions-for-your-digital-dental-implant-cases/>
- <https://www.robustdental.com/rumors-about-chinese-dental-suppliers/>



Easy Steps to Start

- Contact us via email: info@robustdental.com
- You will receive our lab sheet; OR please download lab sheet on our website.
- Fill out a lab sheet for each case with detailed instructions.
- Please pack your impressions and models with bubble wraps, put each case into each plastic bag, and place all cases into a box. (Please DO NOT use a big box that leaves a lot of empty space, because shipping companies charge you by the weight or the size of the box).
- Call your local shipping companies to arrange pickup, and send us tracking.
- We receive your packages at our Shenzhen-based lab within 3 business days.
- Fabrication starts at once. We will email or call you, if there is any question about the cases within 12 hours.
- We send you an itemized invoice, and ship all finished cases after payment is made. We accept payment by PayPal or Bank Transfer.
- We inform you of the tracking number via email.
- You receive your finished cases in 2~3 business days.